Eastern Gateway Community College Password Reset Security

EGCC is now requiring all students to setup password security options. This will allow you to reset your password from the login screen if you forget it. The first time you login to the NEW Gateway (Student Portal) you will be prompted to setup your password security options. Follow the instructions below to setup password security.
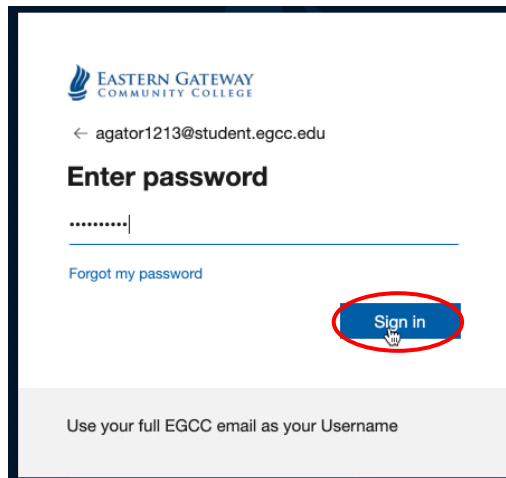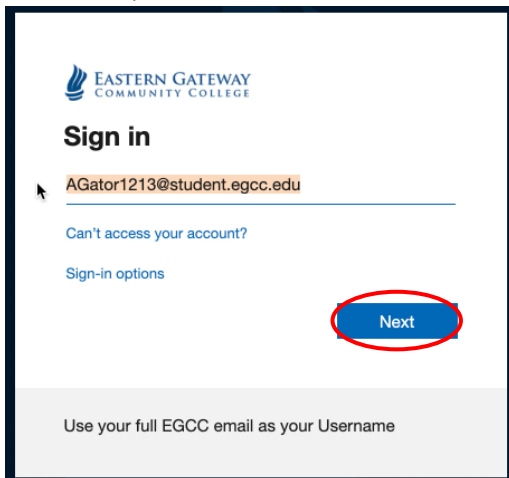
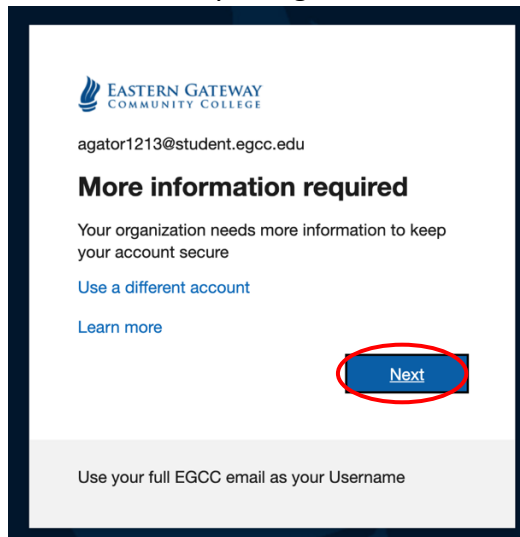**To access Gateway (Student Portal):** Go to https://egcc.edu and click on • Gateway •

To Login to Gateway:

STEP 1: Enter your full EGCC email address as your username, then click Next

STEP 2: Enter your EGCC Password, then click Sign in

STEP 3: The screen below will appear the first time you login, click Next

The "don't lose access to your account!" screen will appear as shown below. In order to reset your password online, it is required that you complete one of the options below. If you cancel out of this screen, you not be able reset your password online and will have to contact the IT Help Desk to have your password reset.

You can setup either 1, 2 or all 3 options, only 1 is required. The phone option allows you to setup either text message or phone call to provide an authentication code, email requires a personal email address to send you an authentication code, or you can setup 3 security questions. When ready, click the "Setup it up now" next to the option you would like to use. Each option is slightly different, follow the instructions on the screen the option you select.

Once you have completed at least one option as shown below, you can click finish. If you want to setup more than 1 option, complete all options you would like to setup prior to click finish.

You will be prompted to login again with your account.