

# EGCC Student Government Association 2023-2024

## Meeting Minutes

**Wednesday, October 11, 2023**

<https://egcc.zoom.us/rec/share/bsGbsHDNlnlhG5NyACeejP1zdWwe5O-Z5HdNxok19c0gB3ZmO43kLY8PeSlqLg.-w-3dtH-lsV9HDuW>

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### Special Orders

None.

### Call to Order

The meeting was called to order by President Rogers at 8:08pm EST.

### Attendance

Rogers	X
Boyer	X
White	X
Beahn	X
De la Cruz Romero	X
Kelly	X
Montgomery	X
Oushana	--
Quirarte	X
Robinson	X
Shipman	X
Shown	--
Walker	X

**Present:** Rogers, Boyer, White, Beahn, De La Cruz Romero, Kelly, Montgomery, Quirarte, Robinson, Shipman, Walker

**Absent:** Oushana, Shown

Quorum is: 10 Majority is: 8

### Reading of the Minutes

The minutes of the previous meeting on September 27, 2023 were provided via email from Advisor Twyford for your review prior to this meeting.

**Motion:** Boyer **Second:** Walker

***Approved via voice vote.***

### Officer Reports

**Rogers:** Went to Criteria 3 meeting yesterday, it went well.

3.A: Met w/ Concerns – differentiation of learning outcomes for certificate vs. degree programs (particularly in Business programs), Working on new data systems at the college to disaggregate data based on delivery method (in person vs. online), Regular and substantive interaction between faculty and students in online courses (feedback, responsiveness)

3.B: Met

3.C: Met w/ Concerns: staffing appropriate levels with FT faculty, Academics Dean is focusing on balancing ratios of instructor to students

3.D: Met

**White:** Criteria 4, will be attending the meeting this coming week (10/13)

**Boyer:** Criteria 2 w/ Senator Shipman (meets Monday evenings).

2.A: Met w/ Concern - Ethics, Mission, Integrity of Financial Aid and Human Resources. SVP Wanat will take info to next BOT meeting

2.B: Met w/ Concern – Info about Financial Aid and the previous for-profit partnership. Senator Shipman will work with me to create special survey regarding the student complaint system to go out by the end of this week. This will give administrators the student perspective of how they see the student complaint system, and to take this info back to BOT.

## **Committee Reports**

### **Student Feedback Survey Committee** (*Boyer, White*)

*When can this survey go out? Start of Fall 4<sup>th</sup> 8 weeks (10/23).*

*Advisor Twyford has feedback from SVP Martin regarding question wording.*

- Would you like more information on available scholarships?
- When do you plan to complete your degree at EGCC?

*Advisor Twyford will update student feedback survey with new questions, send to members for review before sending out from SGA email on 10/23.*

### **Governing Documents Review Committee** (*Quirarte, Robinson*)

*Documents were uploaded to Discord for members to review, as well as sent in previous meeting's email.*

**Quirarte:** discussed over Discord, proposed items that were stricken through seemed sufficient, we didn't see anything that needed to be changed or removed.

**Rogers:** If there is nothing pressing about this, lets follow up at our next meeting. Did you check to make sure nothing was being eliminated in by-laws or constitution that was not mentioned in the other?

**Quirarte/Robinson:** Yes, cross-checked.

**Twyford:** Will check in with Senators for final review to bring back to Old Business for approval vote at next meeting.

**Rogers:** Want to make sure we're not removing anything that ought to be there based on past reviews.

**Quirarte:** To clarify, it is the by-laws that have the proposed changes.

**Rogers:** Do any of the changes have to do with qualifications of members?

Quirarte: Language being proposed for removal in by-laws is nothing that doesn't already exist in the Constitution.

### **Criteria 1 (Quirarte)**

Kaitlyn DeMarco (registrar's office) getting feedback from program chairs on how programs are assisting their students in job searches; Roxanne Bohach (Career Development) presented document about how they have started doing data collection on post-grads since 2021 and different career services/mental health services; new slogan proposed: "Strengthening the Communities We Serve."

### **Old Business**

#### **1. Review of Student Grievance/Complaint Language**

Senator Robinson and Advisor Twyford worked on reviewing the infographic

Boyer: In Criteria 2, we talked about the complaint system and I shared my own experience about frustration with how the student complaint system operates presently. Its hard to find if you don't know where to go to look for it.

Robinson: Is there a way once it's submitted, you get a receipt of sent?

Boyer: yes, you get an email with a tracking number, but you can't track it anywhere.

Rogers: At BOT meeting, Pawlak was there but he is difficult to get a hold of. I'm glad you're working on this to get it refined and improved.

Walker: Visibility is important, it can be discouraging when you want to make a complaint, makes an unnecessary barrier.

White: Will send screenshots of how to get there

Quirarte: Does anyone remember if this info is covered in intro course (CSS106)

*No, it should be.*

Boyer: Page error keeps showing up as demonstrated in screenshare, they are aware of the issue.

Rogers: Complaint should maybe be an icon on homepage

White: I checked and I do not see any information about filing a complaint in the EGCC orientation class

Quirarte: Can we edit the orientation video you made with PTK last year to include this info?

Boyer: The college decided not to use it.

Boyer: I have been in FCB, and as you all know, EGCC sends out emails about filling out certain forms. Twice I have gotten emails saying I amended 2021 taxes and that I needed to send those forms in. I've never amended a tax form, so I emailed FA right away, got a canned response and these are the forms we're being told you need. Told to reach out to FAFSA as they were the only ones who could tell me. FAFSA said they never requested this. TurboTax has no record of amended taxes for me. EGCC repeated that they needed this form, got another email a few weeks later saying they needed these documents. FA rep said if they wanted to continue on for this semester, I had to file. I filed a complaint because I wasn't getting the information or contact. Finally heard back saying that I was all set, have a nice day, no apology.

Robinson: This happened to me too.

Boyer: If you contact FA twice, you won't get the same answer.

White: I got the same thing for 2021 tax season , I amended my tax in 2022, season. I have to still figure out this for 2024 spring to pay and have to look into for 2024 forms.

Rogers: Consider inviting Rebecca Steckman back to let us know what changes are being made in FA re: responses to inquiries. I've gotten emails saying I needed to do this or that, so I just call them. However, some still act like they don't know what you're talking about. Still needs improvement on communication.

*Boyer/Shipman will send questions for new survey on student complaint form.*

*Twyford/Robinson will look at SGA response for infographic.*

Motion: Table

Made by: Quirarte

Seconded: Montgomery

## 2. Promoting SGA to Students (greater presence, reporting on efforts, working with other student groups)

Rogers: Good conversation about this on Discord. Does anyone have any ideas about promoting SGA, having a better presence, suggestions for working with other student groups? According to SGA Constitution, we're to have an officer/member from each group attend at least one meeting each semester. BSU and PTK are covered, as well as Book Club. Let's get started having involvement with the clubs. Working on trying to get a CKI for EGCC, have contacts for the Ohio rep for CKI and Steubenville Kiwanis members.

Shipman: How would this work for students who don't live locally?

Rogers: Good question, will have to look into it. We may be able to get a charter for a club, but it may be good to have on-campus students involved.

Boyer: Having issues joining IT Club

Twyford: IT Club has a new advisor and all vacancies in their leadership, however, I'm working with them.

Quirarte: Attending "The Office" Trivia tomorrow night with Boyer and Shipman – we can promote at this event.

White: We also have the cooking night on 10/17, Book Club and BSU on 10/24, and Pumpkin Carving on 10/31

Walker: Does anyone follow EGCC on LinkedIn? They have a really nice following. I recently spoke with Gabryelle (Social Media Coordinator) about BSU, she's open to the idea of highlighting groups and events with flyers on LinkedIn, too. Want to use existing outlets of social media, try every outlet – this may reach a different audience. Work with Gabryelle to highlight SGA.

Kelly: For the Alumni newsletter I just wrote a section under career advice about Networking with LinkedIn. It hasn't been released yet though

Rogers: We have a lot of adult students at the college who are in business and may be on LinkedIn over other social media, but I need to take a closer look at it to follow EGCC. Ideas we're getting from new members of SGA are helpful in pushing our agenda and progress forward.

Motion: Table

Made by: Quirarte

Seconded: De La Cruz Romero

### **New Business**

None.

### **Gallery Remarks**

None.

### **Announcements and HLC/DOE Updates**

Updates

#### ***Motivational Quote from Senator Walker:***

Your smile is your logo, Your personality is your business card, How you leave others feeling after having an experience with you becomes your trademark.

- *Maximize your career potential.*

- 

*Nominates Senator Montgomery to share motivational quote at the next meeting.*

### **Closing Remarks from Advisors**

"Complexity is the last refuge of the powerful."

### **Adjournment**

At this time, I would entertain a motion to adjourn...

**Motion: White**

**Seconded by: Quirarte**

This meeting is adjourned at 9:28pm EST.

Open house for students - meet & greet  
eSports



**STANDING ITEMS:**  
Review of document revisions  
Student Feedback Survey

EASTERN GATEWAY COMMUNITY COLLEGE



**2023-2024**

*Dr. Crooks' Vision*  
**Creativity  
Scholarship  
Success**

CKI - College Kiwanis Intl chapter  
More involvement w/ existing clubs -- collaboration, officers attending our meetings to share updates, may get ideas about how to direct efforts  
Virtual events hosted or sponsored by SGA (game night, cooking class)



Bring trust back to the student body, have students look at us as leaders of the school, and show them that it's ok and we're here for the right reasons. If we can be the peers they can look to, it'll be huge for us.



- 80% of students getting an A, B, or C
- Excellent persistence from term to term, and retention from year to year, ultimately completion

Accessibility Services

- Be involved with college committee

Online student services  
Getting more student involvement  
Have SGA attend other clubs  
Delivery time of college textbooks  
Honor society for persons with disabilities (do research on this)

